



November 17, 2018



**VA** | U.S. Department of Veterans Affairs

The Phoenix VA Health Care System has proudly served Veterans in central Arizona at the Carl T. Hayden VA Medical Center and nine community based outpatient VA clinics for over half a century. The medical center first opened its doors in 1951 and served 1,000 outpatients per month. Since that time, the Veteran population in central Arizona has continued to increase, and so have the resources and services of the Phoenix VA Health Care System. PVAHCS provided more than 91,000 Veterans with comprehensive health care benefits and provided more than 1 million outpatient appointments in 2016.



Ms. RimaAnn Nelson was appointed Medical Center Director of the Phoenix VA Health Care System effective October 2, 2016. In this position, she oversees all aspects of this complexity level 1b, tertiary care hospital providing a full range of services to over 91,000 Arizona Veterans. The hospital has an annual operating budget of more than \$750 million and employs more than 3,400 full time staff.

Ms. Nelson previously served as the Director of the VA Regional Office and Outpatient Clinic at the U.S. Department of Veterans Affairs in Manila, Philippines from July 2013 through October 2016.

Ms. Nelson holds a B.S. in Community Health, a B.S. in Nursing, and a Master's Degree in Public Health/Health Service Administration from the University of Utah. She completed the Senior Executive Fellows Program at the Harvard Kennedy School of Government.

She will be presenting us with a:

**PHOENIX VA MEDICAL CENTER UPDATE**

Saturday November 17<sup>th</sup>, 2018  
McCormick Ranch Golf Club

REGISTRATION must be received by 4:00 p.m. Tuesday, November 13th  
**\$25 per person** includes lunch. Make check payable to: AZ Chapter MOAA  
Send to: Charlie Bitner, 134 E. Northview Avenue, Phoenix, AZ 85020,  
Or contact Charlie at 602-943-0028 or Charles.bitner@gmail.com