

Minutes of the April General Meeting, Arizona Chapter MOAA

April 24, 2005

A Luncheon Meeting of the General Membership was held on **April 16, 2005**, at the McCormick Ranch Golf Club. Past President **Gary Fredricks** called the meeting to order at 12:00 PM. Chaplin **Bob Rutherford** gave the Invocation. Gary Fredricks led the Pledge of Allegiance.

Members Present: Officers, General Members, and Guests. Total people present: **34**. New Chapter member **Bill Roscher** and his wife **Jo Ann** were introduced.

Lunch was served and enjoyed by all.

Minutes: The last General Meeting Minutes were approved and accepted.

Treasurer's Report: The Treasurer's Report as listed in the distributed April BOD Meeting were accepted and approved.

Board of Directors Reports:

Legislative: Gary Fredricks report on his and **Chuck Schluter's** experience in "Storming the Hill" last week in Washington, DC. They were able to meet with seven of the ten Arizona representatives or their staff and were well received.

Color Guard: Gary Fredricks asked for a volunteer to the color guard that the Chapter sends to the Arizona Veteran's Cemetery Memorial Day services. Frank Birtciel volunteered to join Terry Tassin (Commander), Chuck Schluter, and Bill Johnson as a member of the color guard.

10-Minute Break.

Guest Speaker: Gary Fredricks introduced **COL Patrick M. Shannahan USA (Ret)**. The Office of Arizona's Ombudsman was created by the Legislature in 1996 and appointed Pat as the first ombudsman. He is now serving his second five-year term. Pat explained that his office serves citizens (clients) who believe that they are being treated unfairly by state agencies or employees. There are three levels of actions by his office: Coaching, where they assist clients in solving their problems themselves; Informal Assistance, where they act as a neutral third party between the client and the agency; and Investigation, which is a formal inquiry. After speaking, Pat was presented with an MOAA Tumbler Set in appreciation of his presentation to the members of the Chapter.

Chapter 50/50 raffle was held with \$45.00 being paid out and \$45.00 entered into the Scholarship account. There were three \$15.00 prizes which were won by Jim Seidl, Chuck Schluter and Gary Fredricks. All prize money was donated to the 50th anniversary Account.

Chaplin Bob Rutherford gave the Benediction.

Motion to adjourn was made and seconded. The meeting adjourned at 1:50 PM.

Submitted: John Gerometta, Chapter Secretary